



# **Combining Performance Modeling and Risk Analysis: A Homeland Security Case Study**

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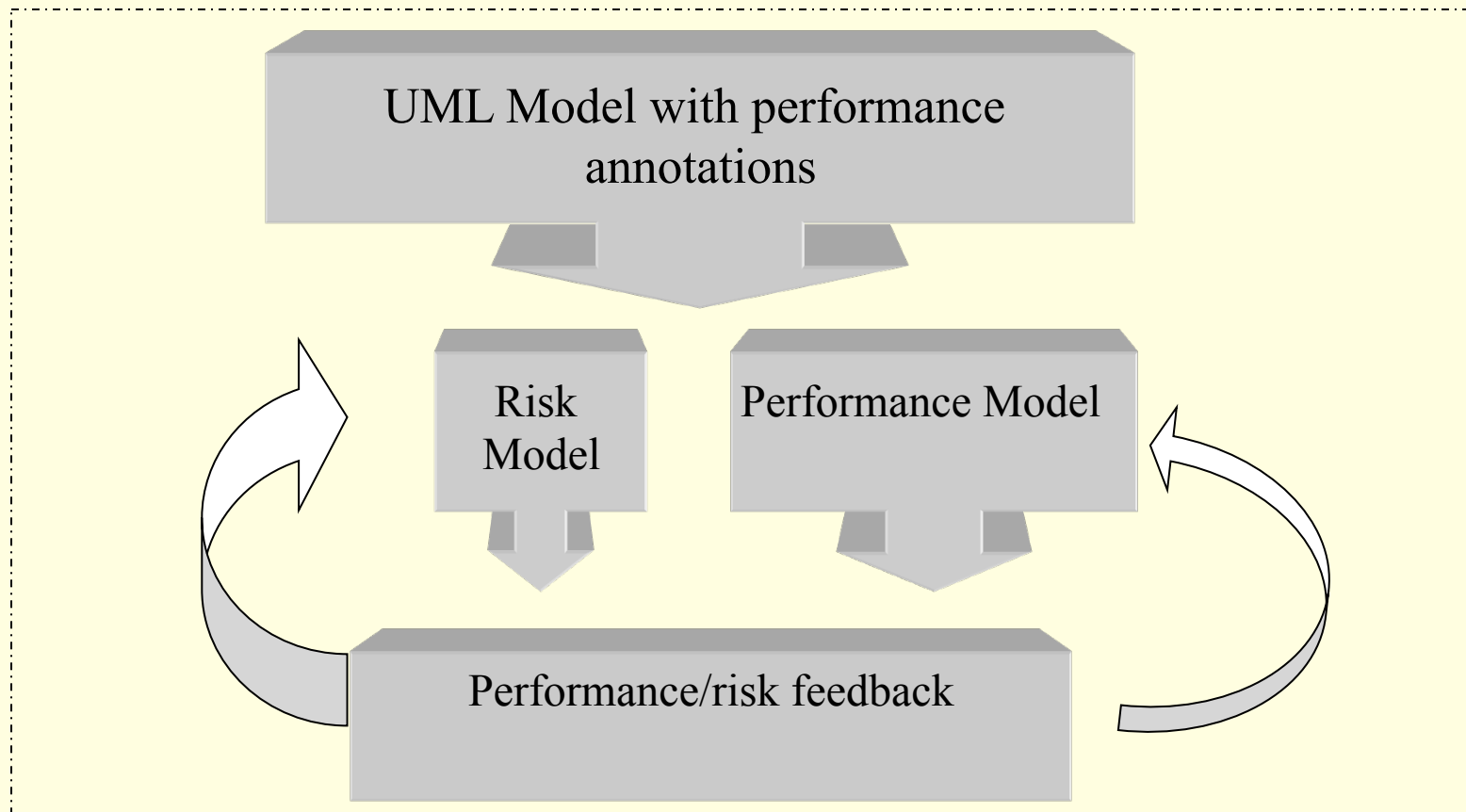


# Motivation

- **At the system level, performance analysis is an essential part of verification and validation.**
  - Recent use of IV&V on complex networks and ECTP.
- **Performance and security are always interrelated.**
  - Performance implications of security risk minimization are essential.
  - Combined modeling approaches are rare.
    - Cortellessa *et al.*: Component interaction analysis.
    - Petriu *et al.*: Aspect oriented approach, primary and secondary models.
- **Complex methodology developed for a DHS study.**
  - Modeling principles applicable to IV&V practice.

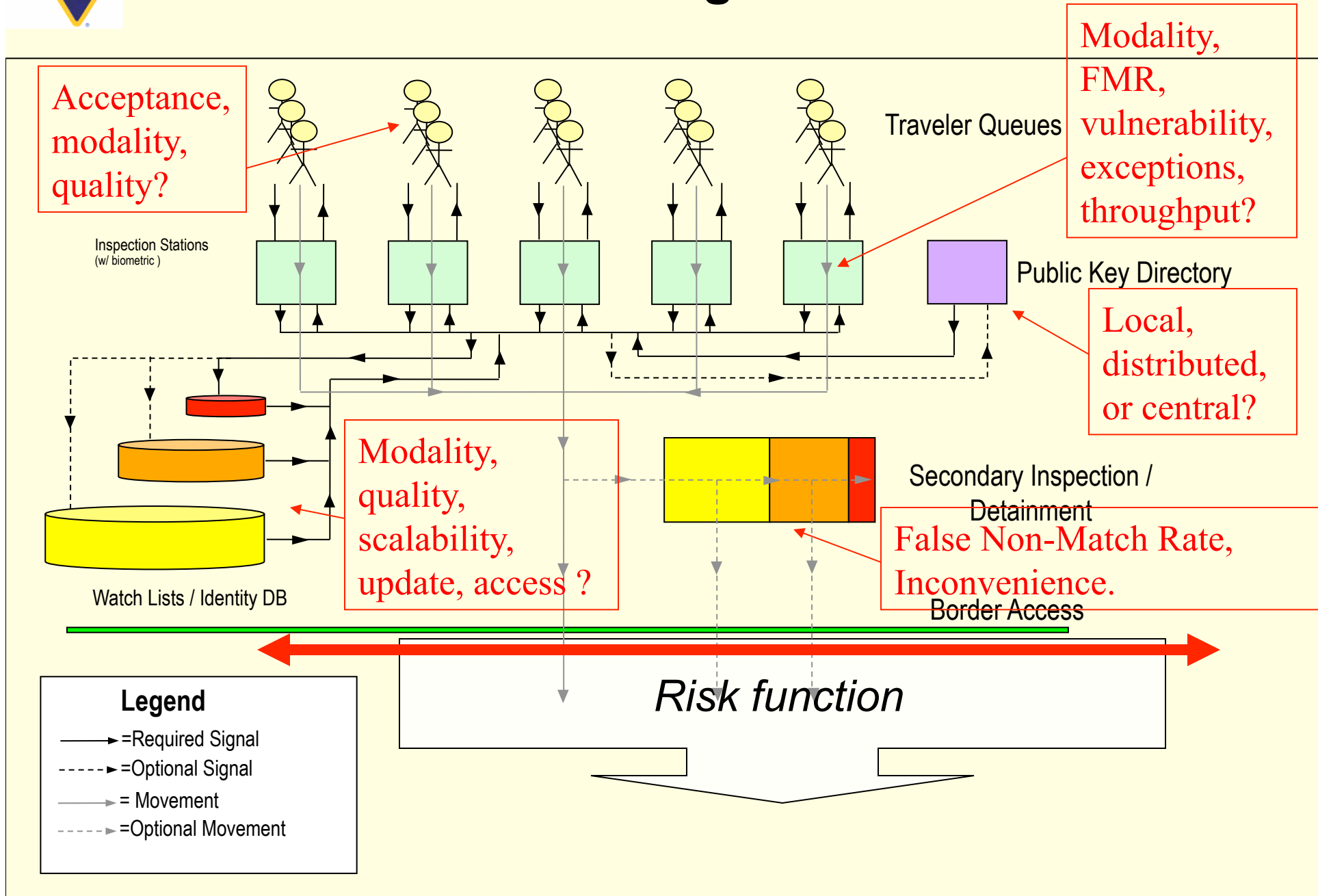


# Proposed Framework



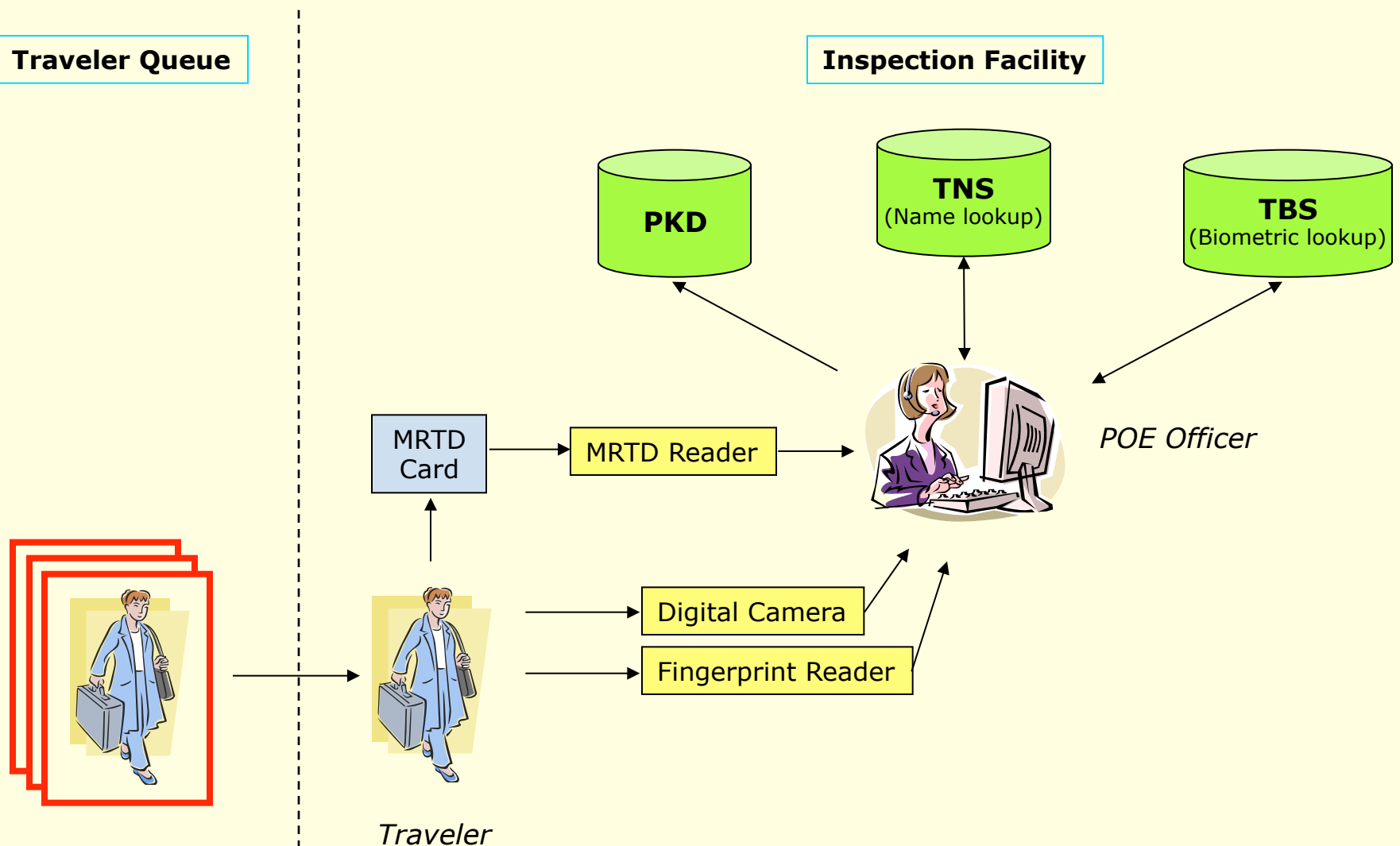


# Domain: Border Management





# An Airport Inspection System





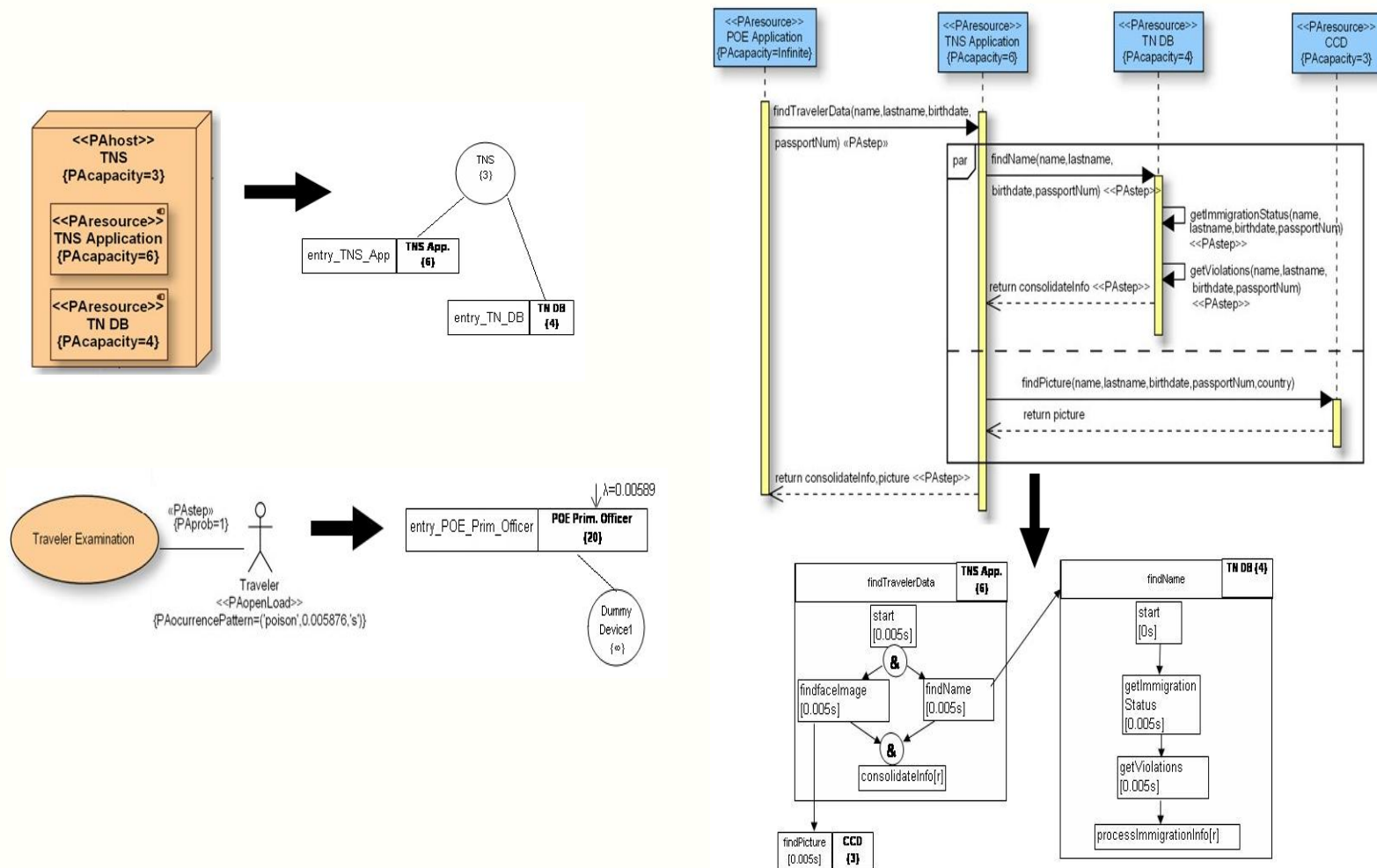
# Approach

- **System architecture is nontrivial**
  - Static and dynamic architectural aspects using UML.
  - Creation and evaluation of quantitative performance models using LQN.
- **Risk analysis**
  - Border security systems rely on identity verification.
  - Validity of traveler's biometric information.
  - Checks through *watch lists*.
  - *Cost Curve modeling*.



# Performance Analysis

- UML mapping to LQN performance model

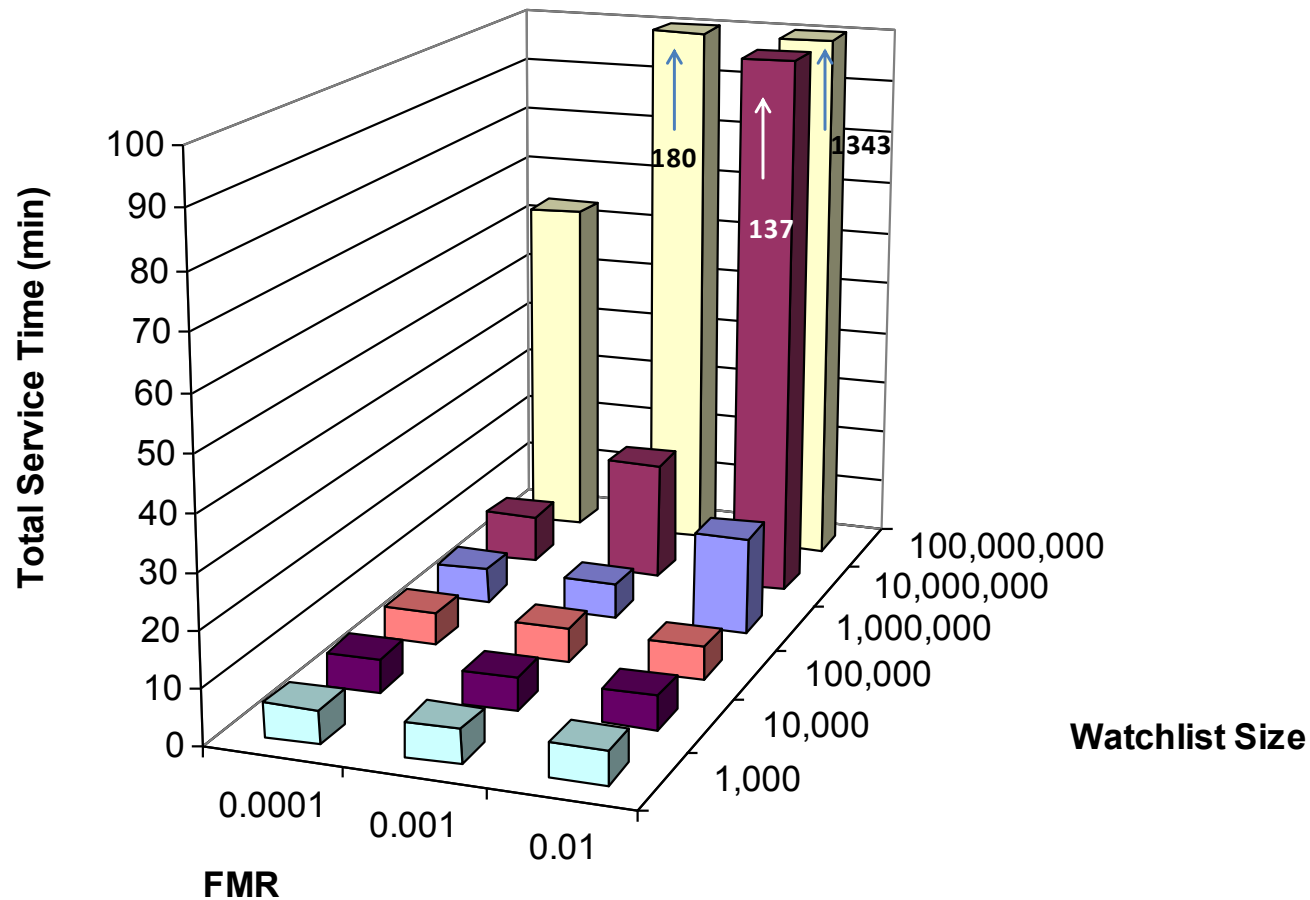








# Experiments Match rates & watch lists



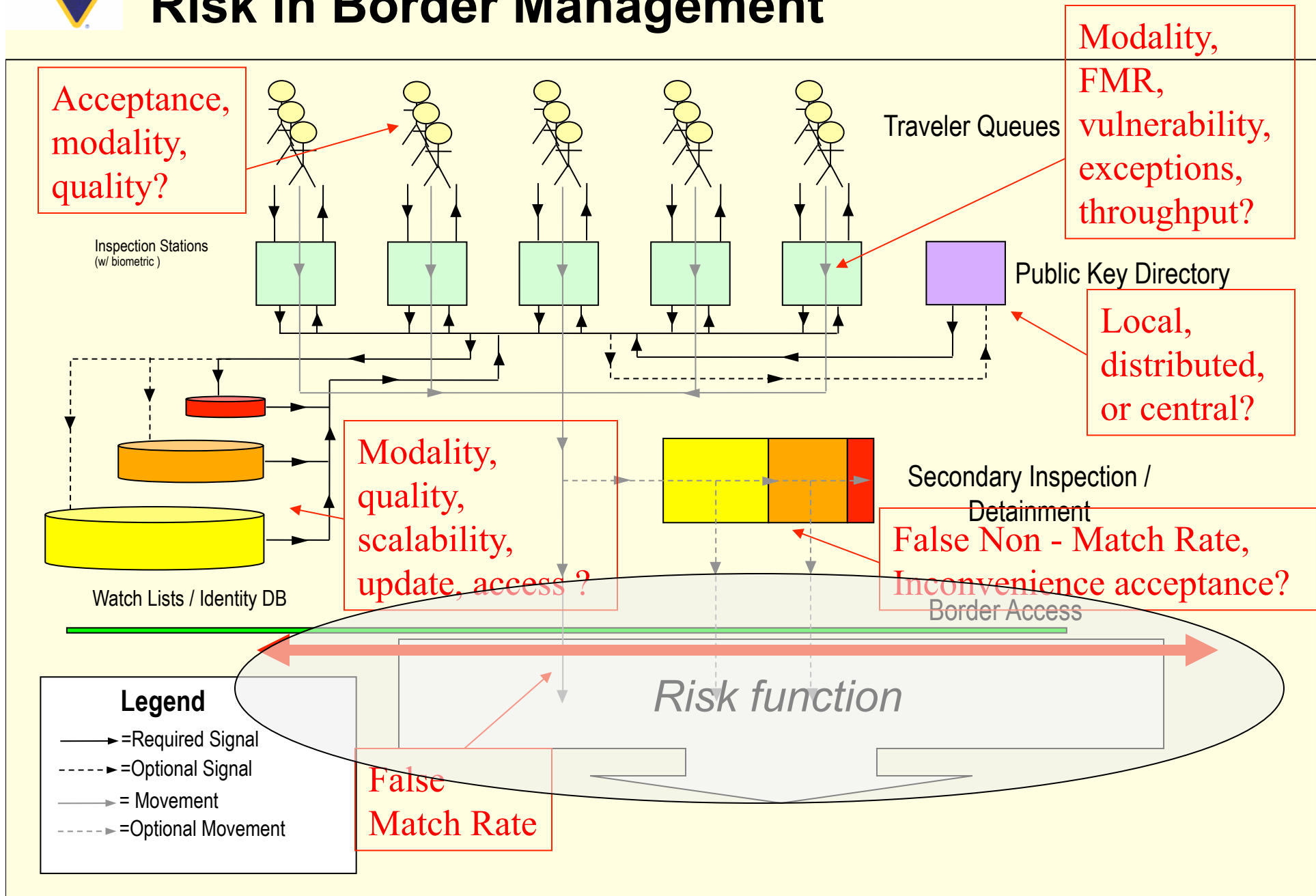


# Performance Analysis

- **Performance models are derived from specifications.**
  - Tedious, semi-automatic, but well justified analysis steps.
  - Performance analysis exposes architectural limitations.
- **Watch-list size affects the system performance.**
  - Knowing the limits *early* helps plan for contingencies.
  - “Rapid” screening not a goal by itself.

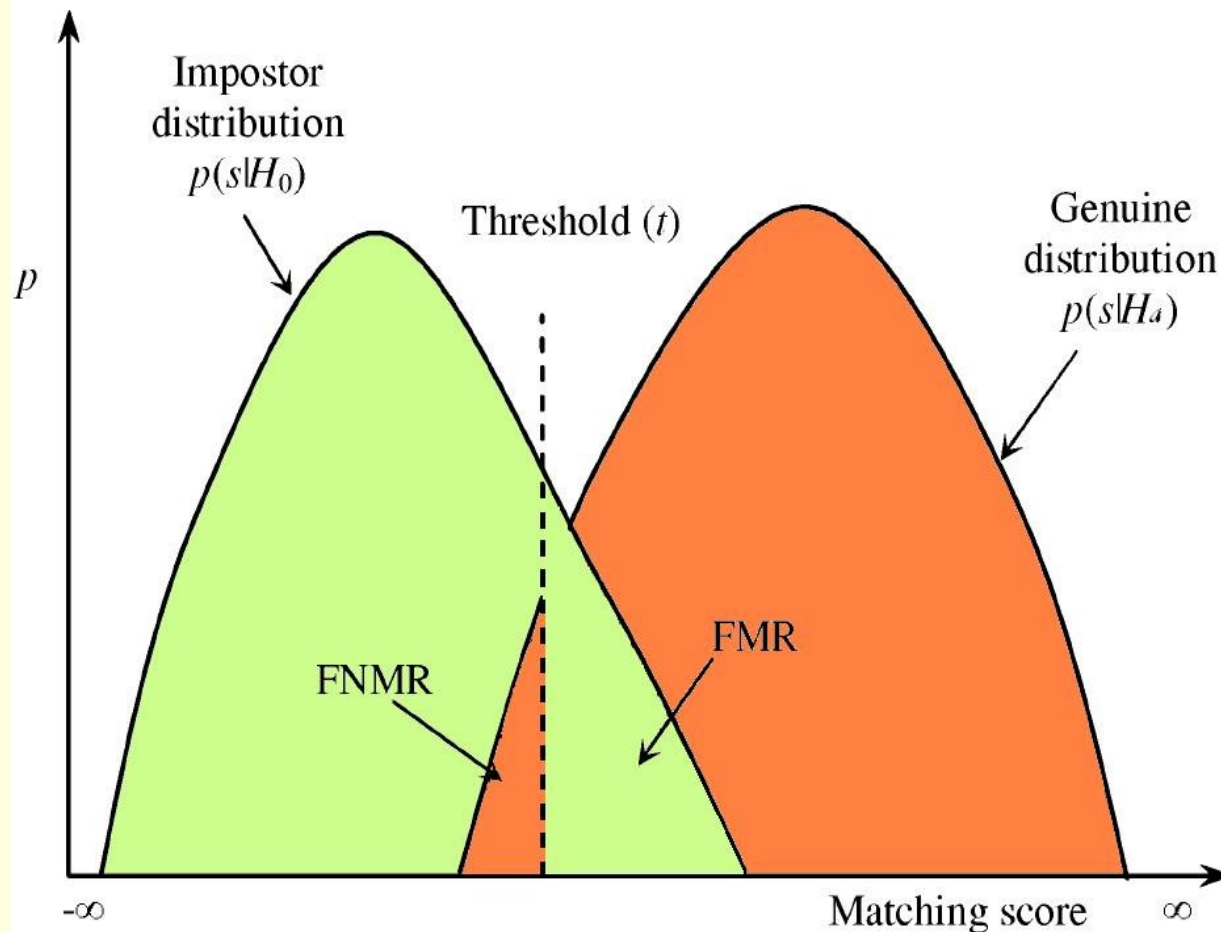


# Risk in Border Management





# Why biometric systems err?



FMR – Security Risk

FNMR – Performance Burden



# Cost Curve Modeling

- **A methodology for classification evaluation based on expected cost of misclassification.**
  - $C(+|-)$  denotes the cost of incorrectly classifying a genuine user (as an impostor)
    - Secondary inspection (False Non Match, FNMR).
  - $C(-|+)$  denotes the cost of misclassifying an impostor as a genuine user.
    - Security breach (False Match, FMR).
  - $p(+)$  probability of a user being an impostor.
  - $p(-)$  probability of a user being a genuine.

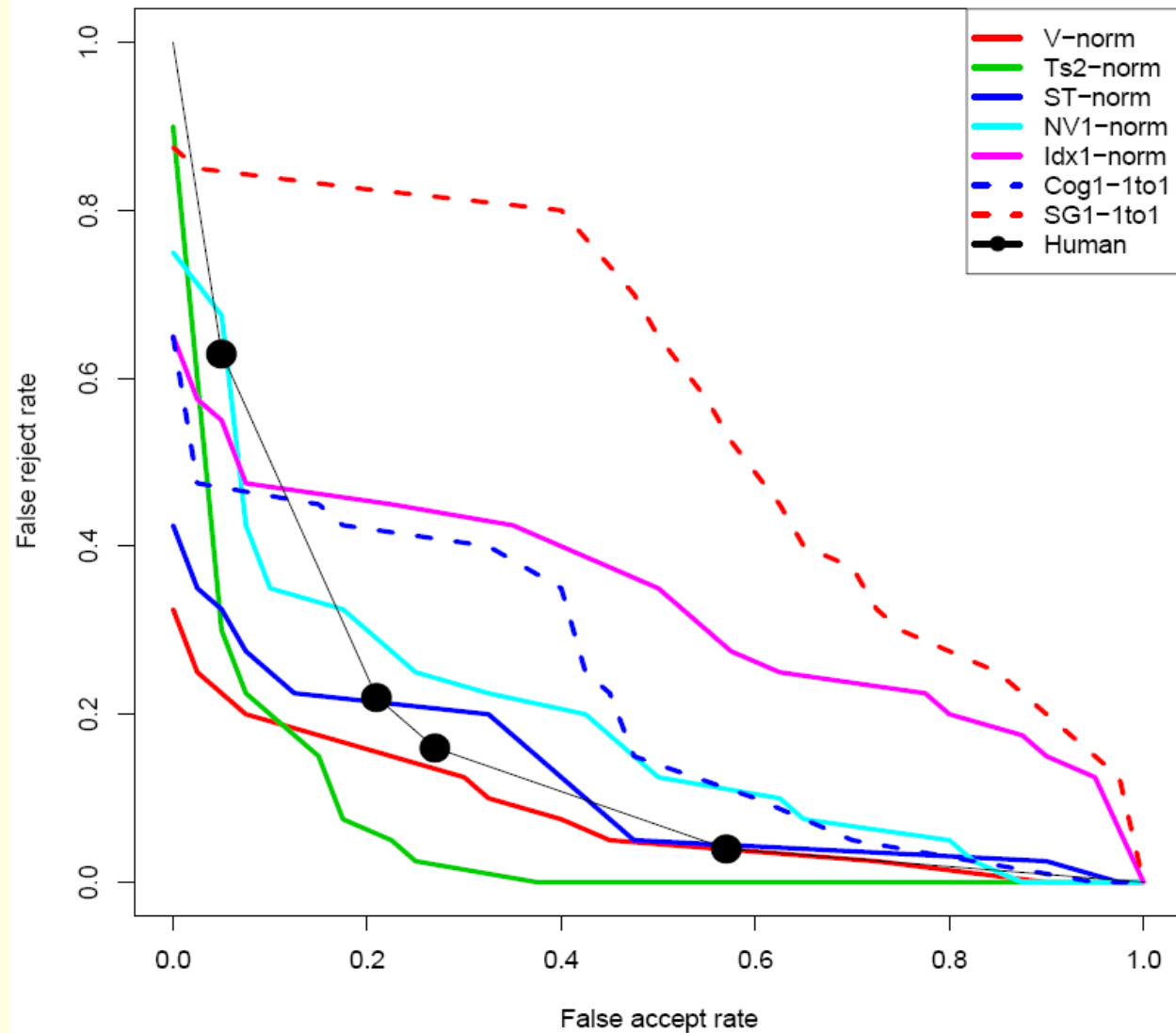


# Parameters considered

- **Which biometric modality (or algorithm) best meets the following operational conditions?**
  - Impostor arrival rate varies
    - One in thousand passengers ( $10^{-3}$ )
    - One in hundred thousand passengers ( $10^{-5}$ )
    - One in ten million passengers ( $10^{-7}$ )
  - Misclassification cost ratio  $\mu = C(+|-):C(-|+)$ 
    - It is 100 times more costly to miss an impostor ( $10^{-2}$ )
    - 10,000 times more costly to miss an impostor ( $10^{-4}$ )
    - 1,000,000 times more costly to miss an impostor ( $10^{-6}$ )
    - 100,000,000 times more costly to miss an impostor ( $10^{-8}$ )

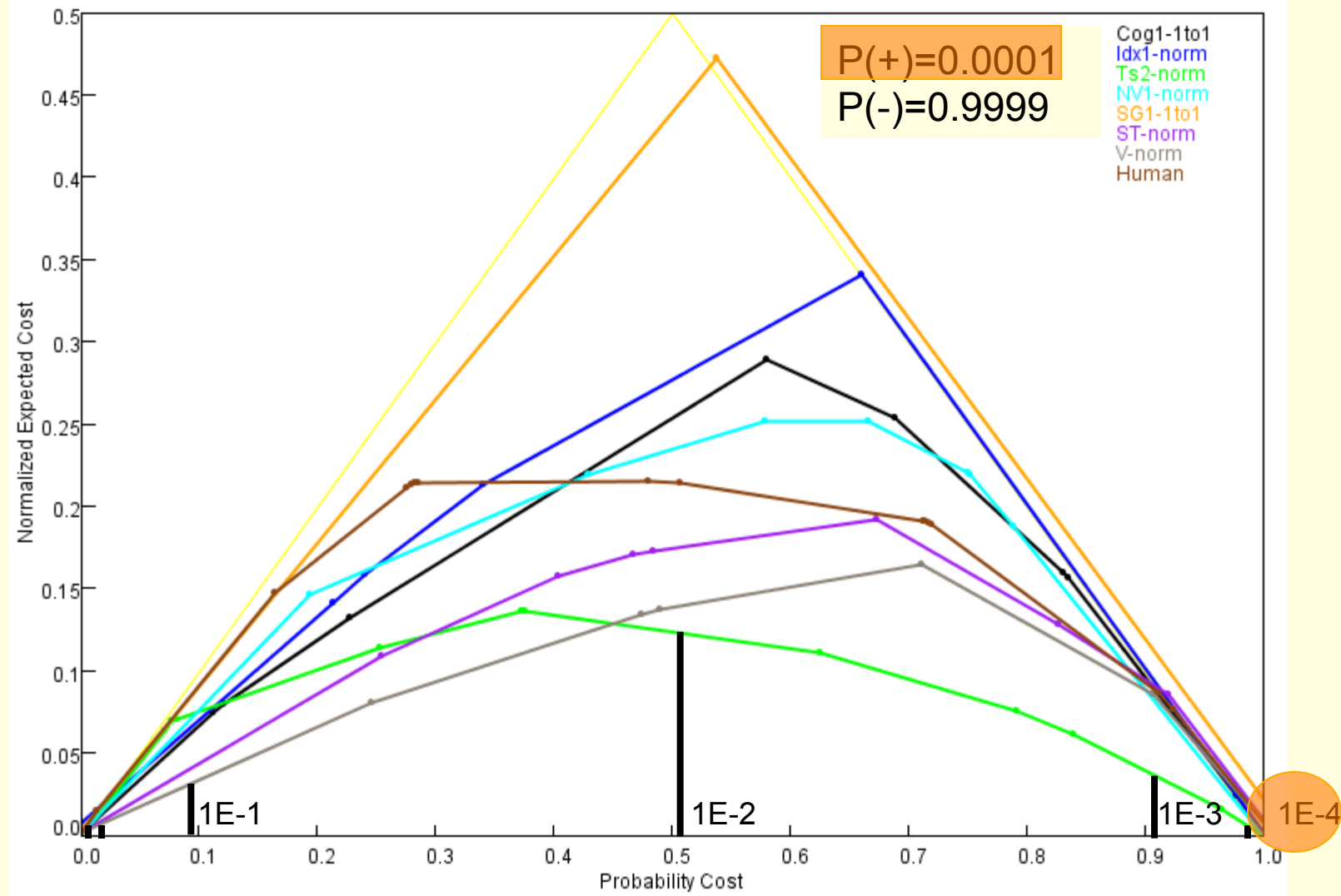


# 2006 Face Recognition Vendor Test (FRVT)





# Face recognition cost curves







# Analysis Results

Table 3. Combined performance and risk modeling assuming the use of face biometrics

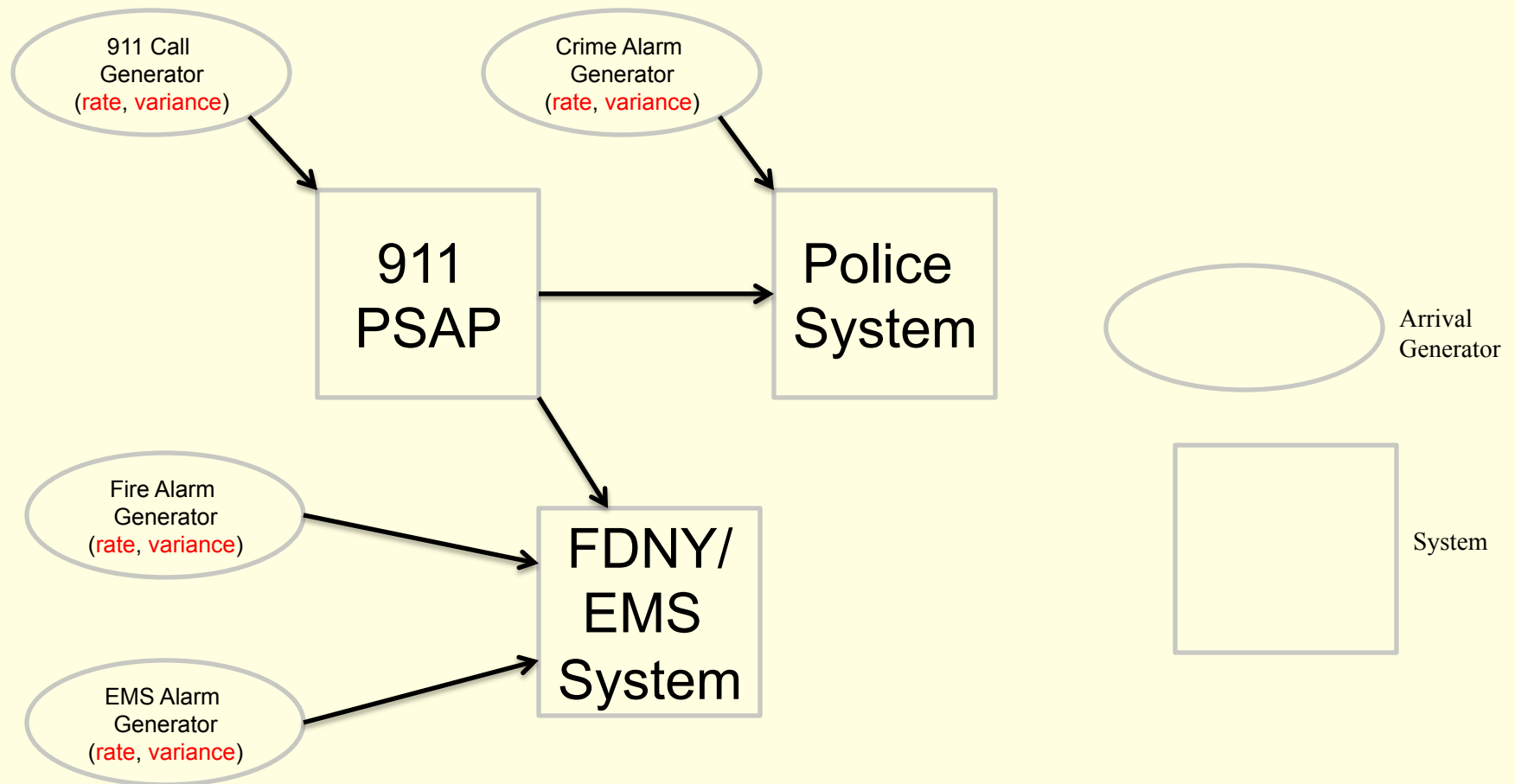
$p(+)$	$\mu$	PC	FNMR	FMR	Algorithm	$Norm(E[Cost])$	Total waiting time (min)
$10^{-3}$	$10^{-2}$	0.090991811	0.00152	0.322	V-norm	0.030681056	31.87054
	$10^{-4}$	0.909173561	0.367	0.003	Ts2-norm	0.036060824	$\infty$
			0.451	0.048	V-norm	0.0884	$\infty$
			0.892	0	NV1-norm	0.0884	$\infty$
	$10^{-6}$	0.999001997	0.451	0	Ts2-norm	0.000450099	$\infty$
	$10^{-8}$	0.99999001	0.451	0	Ts2-norm	4.50544E-06	$\infty$
$10^{-5}$	$10^{-2}$	0.000999011	0.00152	0.322	V-norm	0.001840163	27.93481
	$10^{-4}$	0.090909917	0.00152	0.322	V-norm	0.03065481	27.93481
	$10^{-6}$	0.909091736	0.367	0.003	Ts2-norm	0.036090608	$\infty$
			0.451	0.048	V-norm	0.0884	$\infty$
			0.892	0	NV1-norm	0.0884	$\infty$
	$10^{-8}$	0.999001009	0.451	0	Ts2-norm	0.000450545	$\infty$
$10^{-7}$	$10^{-2}$	9.9999E-06	0.00152	0.322	V-norm	0.001523205	27.89579
	$10^{-4}$	0.000999001	0.00152	0.322	V-norm	0.00184016	27.89579
	$10^{-6}$	0.090909099	0.00152	0.322	V-norm	0.030654548	27.89579
	$10^{-8}$	0.909090917	0.367	0.003	Ts2-norm	0.036090906	$\infty$
			0.451	0.048	V-norm	0.0884	$\infty$
			0.892	0	NV1-norm	0.0884	$\infty$

In feasible implementations, FMR is NOT ACCEPTABLE!



# Application to ECTP

- **ECTP – Emergency Communication Transformation Program, revamped NYC 911 phone system.**

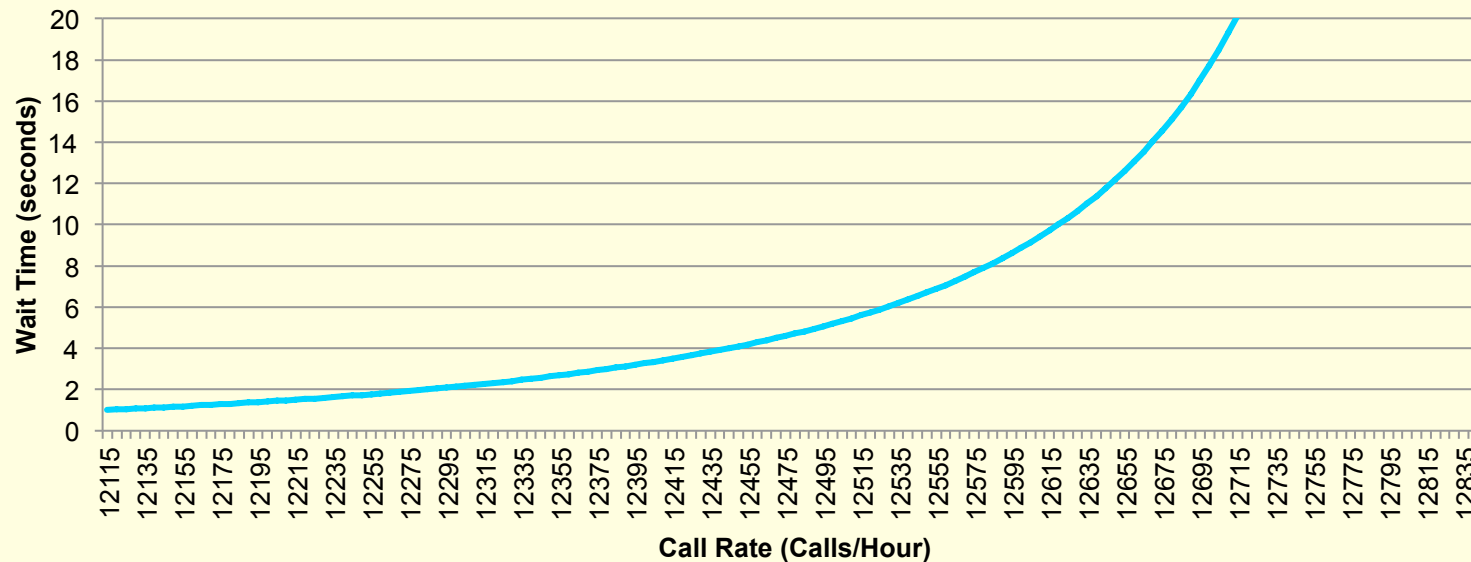






# Analysis

## Wait Time in Queue for English Call Taker



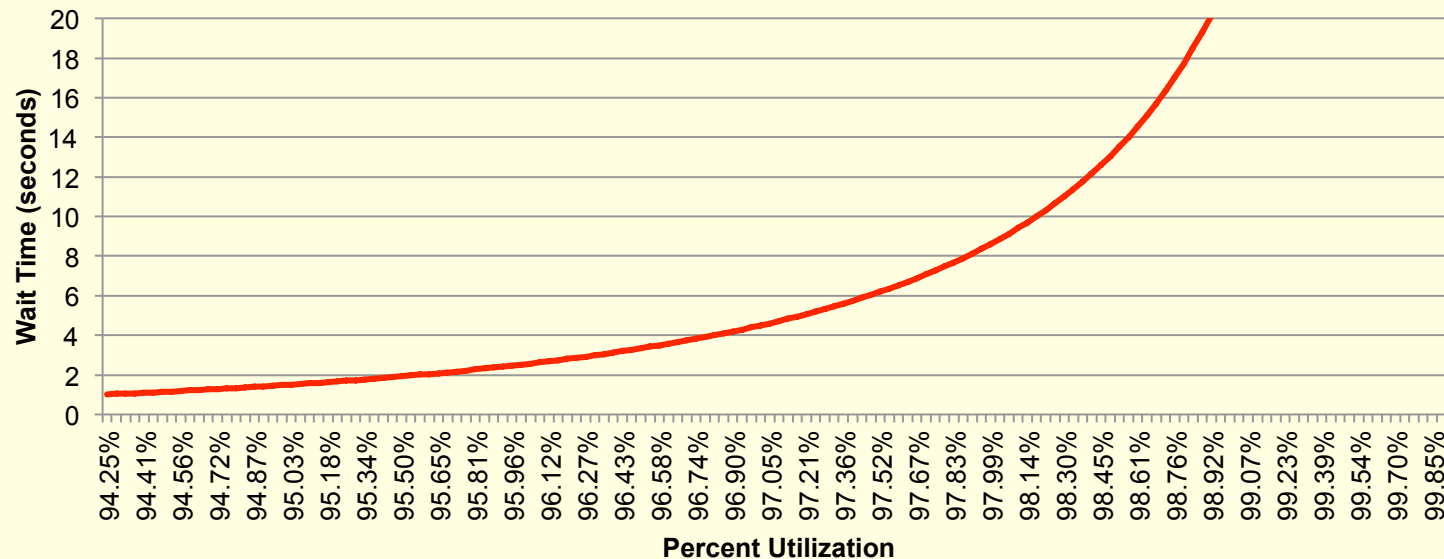
- The average wait time surpasses 10 seconds at a call rate of 12620 calls/hour.
- Below 12115 calls/hour the wait time is less than one second.
- Below 10200 calls/hour there is never any wait time.



# Analysis

## Waiting Time versus Utilization

### Wait Time in Queue for English Call Taker



- **With respect to utilization, wait time increases very late.**
  - Analysis scenario represents 321 English call takers.
  - Because it's such a high number, even around 95% average utilization it's rare to have a call come in when every call taker is busy.



# Summary

- **Analytical performance models are very suitable for early system verification.**
  - Possible to create performance models from UML specs.
- **Queuing network models and tools are versatile.**
  - Reasonably quick learning curve.
  - Possible to build multi-level models in LQN.
  - Offer simulation capabilities for distributions that cannot be analytically solved.
- **Currently**
  - Updating the ECTP model, assessing its fidelity.
  - Enhancing simulation analysis (LQN-Sim, Simulink).
  - More detailed complex networks presentation tomorrow!